



NSPIRE Demonstration Update

LeadingAge Senior Housing Providers

Aug 17, 2020



NSPIRE Update



NSPIRE Demonstration Goal: 4500 Properties

- 3117 - Multifamily Properties Approved
- 929 - Public Housing Properties Approved
- 3 - Office of Healthcare Program Properties Approved
- 4049 Total Approved Properties

Preparing for RTO

Released Full Version of Standards V1.3

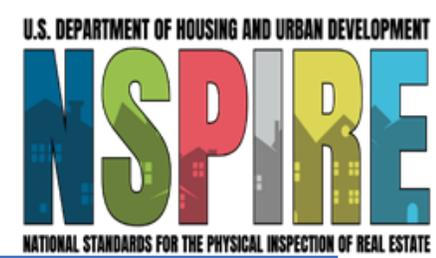
- Published the list of Life-Threatening Deficiencies
- Published the list of Health and Safety Risk
- Integrating NSPIRE Standards into HCV and Project-Based programs
- New Standards Template

Policy and Regulatory

- Received 2nd round of Proposed Rule Comments 8/7



NSPIRE Update



Customer User Experience/Communications

- Launch of new NSPIRE website
- NSPIRE Standards and Residents Workshops
- NSPIRE Topical Webcasts/Webinars
- Published ***Get NSPIREd*** Newsletter 4th Edition Aug 2020

New Scoring Model

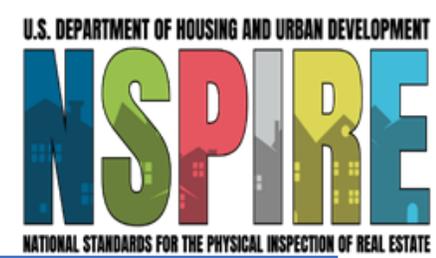
- SOP Validation Scoring Model Analysis and Mockups and Associated Documentation

New Inspection Software

- NSPIRE Team is developing and testing Salesforce back-office compatibility
- Collaborating with HUD Offices to develop future IT solution



NSPIRE Update



Program Alignment

- NSPIRE – HCV integration

NSPIRE-V

- Load revised standards into the ExAm4 App
- Conduct UAT revised standards late September through October
- Initiate conversion from UPCS-V to NSPIRE-V in November

RVI

- HQS and UPCS-V NOTICE for RVI is in clearance.
- Many PHAs are using RVI for voucher inspections
- Testing RVI for UPCS and NSPIRE inspections is ongoing

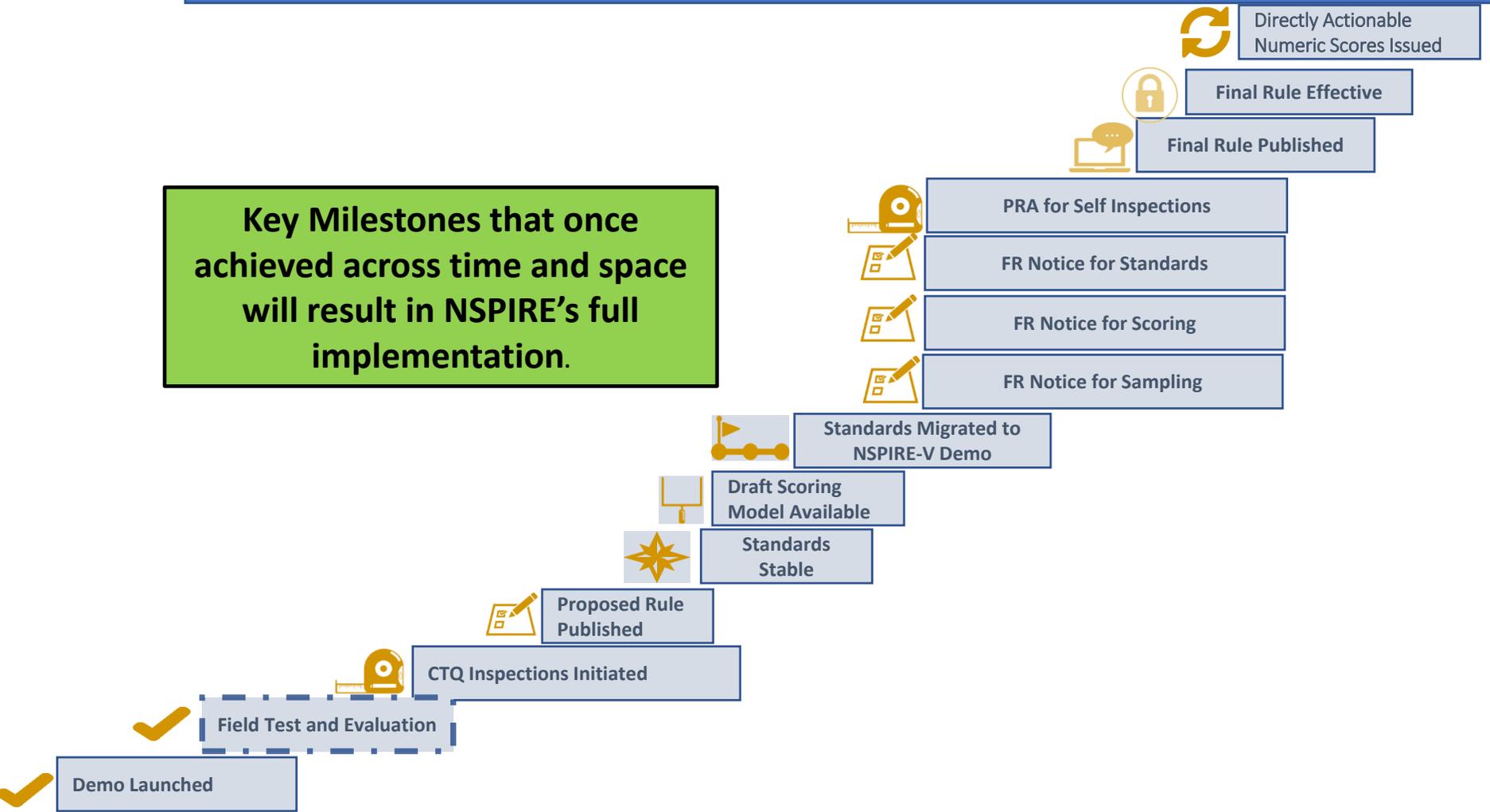


NSPIRE Major Milestones



NSPIRE's Full Implementation

Key Milestones that once achieved across time and space will result in NSPIRE's full implementation.



- ### Desired Future-State
- Stakeholder Buy-In
 - All Resident **health and safety** hazards identified and removed
 - **Less complex** inspection protocol; aligned with quality of resident health and safety
 - A **singular inspection** protocol that aligns all property physical inspections
 - Increased **consistency and accountability** in the physical inspection protocol **Proper identification** of substandard properties
 - **Compliance** with property self-inspection protocol

Today

Future State



Why Volunteer? Because It's S.M.A.R.T!



Set the Standard



Maintain Your Current Score



Act Now to Get Ahead



Receive Advisory Scores



Train for the Future



Set the Standard



- Collaborate with HUD to shape the new inspection standards through feedback and direct access to HUD decision-makers.
 - This collaborative partnership will help improve the relationship between you and HUD.
 - Standards that are revised from your participation and input are posted on HUD's website at https://www.hud.gov/program_offices/public_indian_housing/realc/nspire/standards



Maintain Your Current Score



- No UPCS inspections during the Demonstration.
- Your UPCS score will be carried forward for the duration of the Demonstration.



Act Now to Get Ahead



- Your participation allows for sharing of information and keeps you informed of the latest NSPIRE updates.
- Secure your spot today! There are thousands of eligible properties, but only 4,500 will be selected to participate in the NSPIRE Demonstration.



Receive Advisory Scores



- Find out how properties will score under NSPIRE before final rule and implementation.
- Receive an advisory score that will allow you to be better informed and prepared for when NSPIRE goes into effect.
- Self-inspections are evaluated, not scored.



Train for the Future



- Get technical assistance on the new standards, scoring, sampling, and health and safety deficiencies.
- Participate in NSPIRE focus groups, workshops, listening sessions, and HUD subject matter experts to prepare your team with the skills they need.
- Prepare your team with the skills they need.



How to Volunteer



https://www.hud.gov/program_offices/public_indian_housing/reac/nspire/registration

The screenshot shows the HUD.gov website with a navigation bar at the top containing social media icons and links for 'About HUD', 'Program Offices', 'Resources', 'Contact Us', and 'Información en Español'. Below the navigation bar is a dark blue header with the HUD logo and 'HUD.GOV'. A secondary navigation bar includes 'SECRETARY OF HUD', 'WHAT WE DO', 'PRESS ROOM', and 'HUMANS OF HUD' with a search icon. A third navigation bar lists 'PIH HOME', 'ABOUT PIH', 'PIH ONE-STOP TOOL', 'PUBLIC HOUSING', 'OPERATING FUND', 'CAPFUND', 'INDIAN HOUSING', and 'MORE'. The main content area features a 'SIGN UP FOR NSPIRE DEMONSTRATION!' section with text about HUD seeking participation from 4,500 properties. To the right of the text is a photo of two men in a room, one pointing at a wall. Further right is a 'Explore NSPIRE' box with links to 'NSPIRE Demonstration Notice' and 'NSPIRE Standards'.

SIGN UP FOR NSPIRE DEMONSTRATION!

For the NSPIRE demonstration, HUD is seeking participation from 4,500 properties and will select from a nationwide pool of Public Housing Authorities (PHAs) and Property Owners and Agents (POAs). PHAs and POAs are encouraged to register one or multiple properties for acceptance into the demonstration, but there is no requirement to submit all properties within a portfolio. Submission of an application does not constitute acceptance into the program nor does it obligate the PHA or POA in any way. Once accepted into the demonstration, participants may voluntarily withdraw at any time.



Explore NSPIRE

- ▶ NSPIRE Demonstration Notice
- ▶ NSPIRE Standards



Follow-On Steps



- Future Communication and Stakeholder Outreach – NSPIRE Webinar Series
https://www.hud.gov/program_offices/public_indian_housing/react/nspire/webinars
- Virtual NSPIRE Standards Workshop Series - Summer 2020
 - August 18, 25th (Limited Seating - PHA Invite Only)
 - September 1, 2020 (Limited Seating - Resident and Tenant Groups Invite Only)
 - September 15, 22, 29th (Limited Seating - Multifamily Properties Invite Only)
- **Get NSPIREd** Newsletter Future Issues - Sign Up via link below
<https://www.hud.gov/subscribe/signup?listname=National%20Standards%20for%20Physical%20Inspection%20of%20Real%20Estate&list=REAC-NSPIRE-L>
- Public Comments and Feedback



NSPIRE

Questions and Feedback

NSPIRE@hud.gov or search for "HUD NSPIRE"

NSPIRE Information Center 1-800-883-1448

New NSPIRE Website

https://www.hud.gov/program_offices/public_indian_housing/react/nspire

A background image showing a multi-story apartment building on the left and a courtyard with a fountain and a bench on the right.